Release Date: 7/24/2024 **Version:** 2.273.0.0

Overview

Updates the interface to improve the user experience.

Features

• No new features.

Changes

- On report "Summary By Service Type", a column has been added to indicate if the is exempt from payment by escrow. The name of the column is "Escrow Exclusion" and its value is "Yes" or "No". This column is available for State and Provider level users.
- On "Patient Details" page, "Details" tab, a column has been added to indicate the name of the Program that is responsible for the claim. The name of the column is "Provider" and has only been added for State users.
- On "Insurance Claims Needing Attention" page, the "Category 1" tab, the column for "Referring Provider NPI" has been removed. This change is for State and Provider level users.
- In the menu, under "Report", the link for "Invalid Licensed Professional Data" has been removed. This is NOT needed for this client. This change is for State and Provider level users.
- On "Billing History" page, all references to NPI have been removed at the request of the client. This includes references in the top section of the page as well as the tab sections below. This change is for State and Provider level users.

User Impacts

• There is no impact on how the users interact with the system.

Support

For customer support or to report a bug, please contact our Customer Service Center at 1-844-293-0023 Monday – Friday 8:00 am to 4:00 pm EST.